

DIANI SEAS HOTEL CHILD PROTECTION POLICY

Diani Sea Hotels fully recognizes its responsibilities for child protection as required by the Children's Act CAP 141 of the laws of Kenya.

Our policy applies to all staff, Guests and Visitors in both our establishments; Diani Sea Resort and Diani Sea Lodge.

The following are key elements to our policy:

- Establishing a safe environment in which children can freely enjoy their holiday
- Ensuring we practice safe recruitment in checking the suitability of staff especially those who children may be left under their care.
- Raising awareness of child protection issues to our staff, guests & visitors.
- Developing and then implementing a mechanism for identifying and reporting cases, or suspected cases of neglect or abuse.

Signs of abuse to watch out for:-

- ✓ **Neglect**: an omission where the child suffers significant harm or impairment of development by being deprived of food, clothing, warmth, hygiene, intellectual stimulation, supervision and safety, attachment to affection from adults and medical care.
- ✓ **Emotional**: when a child's need for affection approval, consistency and security are not met. Emotional abuse is normally found in the relationship between a care-giver and a child.
- ✓ Physical: any form of non-accidental injury which results from a willful or neglectful failure to protect a child.
- ✓ **Sexual:** when a child is used by another person for his or her gratification or sexual arousal or for that of others

Procedure for reporting child abuse:-

Step 1	Observation arousing suspicion
Step 2	Voice concerns discreetly to duty manager (ask for the duty manager at the reception)
Step 3	Duty Manager investigates and makes a report to Operations Manger
Step 4	Operations Manager makes decision either to further investigate or contact the authorities
Step 5	Contact the authorities; Childrens officer/police if investigations point towards a violation
Step 6	Assist the authorities in efforts to rescure the abused child

Pauline Nduva
Operations Manager
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